

Dear Highland Pediatric Dental Families,

We received an email Monday evening at 5:15pm from the American Dental Association and the North Carolina State Board of Dental Examiners stating it was recommended that dental offices in North Carolina should postpone all non-emergent dental visits and cleanings to control the spread of the Coronavirus. We appreciate your understanding and patience as we determine the best way to keep our families, our team, and the greater population safe.

For now, Highland Pediatric Dental will be closed from Wednesday, March 18, 2020, until further notice, in an effort to flatten the curve and prevent the spread of this virus. If your child has a scheduled appointment during this time, we will be in touch to get your child rescheduled once we have a better idea of when it's safe to resume normal operations. We are developing strategies to accommodate the future additional need. Please check our Facebook page and Website for updated information.

This decision was not made lightly, but necessary in order to protect our patients, our team and our doctors after reading updated recommendations by the CDC and OSHA. Dental procedures generate a large number of droplets and aerosols. Continuing to provide dental treatment and cleanings at this time is just not appropriate when trying to limit this virus.

If your child has a TRUE DENTAL EMERGENCY, there will be a doctor to assist you. Please do NOT go to any Emergency Rooms and call our office first at 910-485-8749 and it will transfer you to the doctor on call.

Rest assured that we are reading scientific and government recommendations, talking with local colleagues, and taking direction from our national organizations. We are sorry for any inconvenience that this may cause, but it is imperative that as a community, we slow the spread of this virus, and that requires extreme measures. We are aiming to help flatten the curve by implementing this policy.

We remain committed to the safety of you and your family! We appreciate your understanding as we all try to navigate through this situation.

Stay Home and Stay Healthy!

Sincerely,

Dr. Stokes, Dr. Bridgers, Dr. Caldwell and the Highland Pediatric Dental Team